



Haven Highlights

The Voices, Stories and Lives of Street Haven

Spring Newsletter 2026 Issue



A message from Andrea

Dear friends of Street Haven,

Reflecting on the past three months, I'm proud to share our work in action. Clients in our addictions services have shown impressive gains in mental health since the implementation of new clinical measures, our shelter team has housed an unprecedented number of women, and our Employment and Training team just completed their first full year as a provincial employment services provider, finding employment for 15 women in a single quarter.

Looking ahead, there is so much to be excited about. We just acquired a new property at 332 Chisholm Avenue thanks to the City of Toronto, that will expand our supportive housing portfolio by 12 beds. Thanks to our partnership with the Ministry of the Solicitor General, we have secured a \$600,000 grant to maintain our 10-bed Transitional Housing program for another year.

Thank you to all of our generous funders, donors, partners, and staff members, for standing with the women of Street Haven. The road ahead is full of possibility, and I am grateful beyond words to be walking it with you.

Andrea Paszty

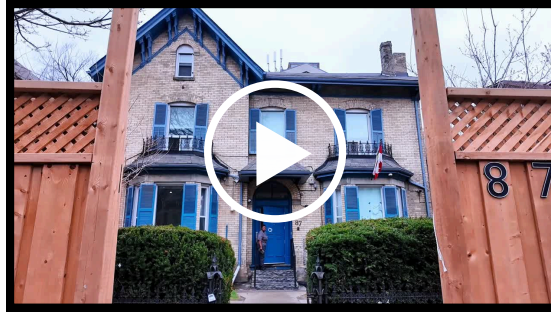
Upcoming Events

Event	Date & Time	Venue
City of Toronto Doors Open	Sat - Sun, May 23-24 10-5pm	87 Pembroke St.
Pride Toronto Street Fair	Jun 26-28, Fri 7pm-11pm, Sat/Sun 12pm-6pm	Downtown Toronto
Toronto Pride Parade	Sun, Jun 28, 2:00 PM	Bloor & Church to Sankofa Square

Street Haven In Bloom

What a night! Street Haven in Bloom brought our community together for a beautiful evening of connection and celebration. Watching our donors, funders, partners, and staff members mingle and get to know one another, was a beautiful sight. We look forward to this annual event of appreciation and gratitude, and we hope to see you all next year!

Thanks to your generosity, our silent auction raised almost \$5000 in support of our mission. Thank you for being part of the Street Haven family.



Watch our impact video we premiered at In Bloom



At the famous Tiff Lightbox



Andrea Paszti, Executive Director



Street Haven's Social Committee



Our Silent Auction

Street Haven In Bloom



Judith Walpole, the sister of our founder, Peggy



MPP Kristyn Wong-Tam with Andrea and Director of Housing and Shelter, Grace Kolawole



Kiki, Street Haven client and guest speaker



Jim Green, Street Haven's long time donor

*Thank you to our sponsors
We couldn't have done this without you!*



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HYDE **HR** LAW



Our Work In Action

The quarter also marked the successful launch of the CaseWORKS client management system, enhancing reporting capacity, data collection, and long-term outcome tracking. Program engagement remained strong through expanded curriculum development, increased volunteer involvement, peer support integration, and strengthened partnerships with Oasis Addiction Recovery, Toronto Public Health, and other community partners.

Shelter & Housing

90%
Client
Satisfaction
rate

Across our shelter sites, the demand has never been clearer. Behind the numbers are women living with high-acuity mental health challenges, substance use, and serious medical vulnerabilities, all of whom were met with patience and skill by our front-line staff. Our Supportive Housing program continued its essential work of keeping people housed. With the acquisition of our new site in Scarborough, we will soon be able to house 12 more clients, growing this portfolio even more, to provide stability and care to more women in need. Our 2 Spirits partnership is now underway, providing temporary shelter to Indigenous women at our Shelter

**New 12 Bed
Property
Acquired!**

Through CoT's
MURA Program

House - 87 Pembroke and Grant House, meaningful step toward more culturally grounded care. Our \$600,000 grant from the Ministry of the Solicitor General has extended our supports for women leaving correctional facilities for another full year. The goal of this program is to find housing for these women, and to break the cycle of homelessness and incarceration.

Addictions & Mental Health

The Addictions, Mental Health, and Outreach Programs continues to strengthen service delivery through improved access, enhanced programming, and expanded community partnerships. A key achievement this quarter was the launch of a redesigned mental health service model aimed at reducing wait times and increasing access to care. As a result, internal waitlists were reduced and overall access to mental health services increased. More than 90% of clients engaged in psychotherapy demonstrated measurable reductions in symptoms related to anxiety, PTSD, and trauma.

90%
clients reduced
anxiety, PTSD &
trauma

Equity-informed care was further strengthened through the addition of a new psychotherapist specializing in services for Black clients, alongside staff training and culturally responsive programming initiatives. Outreach services also expanded beyond the downtown core, with increased community engagement, presentations, and continued participation in FOCUS East and West.

Training & Employment

This year marked a major milestone for our Employment Support program, completing its first full year helping women secure employment opportunities.

With generous funding from the Ontario Trillium Foundation, we opened a new

15
clients found
employment

Training Centre at 87 Pembroke featuring a classroom, smart board, computers, and space for workshops & one-on-one support. Our Pathways to Independence caseworkers supported 41 individuals facing hoarding, mental health, and addiction challenges. The Literacy and Basic Skills program at Grant House achieved its yearly goals and will soon expand with volunteer-led computer tutoring and enhanced life-skills programming across all shelter sites.

100%
P2I clients who
remain housed

27,955
Shelter bed
nights provided
this year

65
clients newly
housed

264
Shelter clients
served

57
Residential
Addictions
client served

95%
Client
Satisfaction
rate

90.5%
Client
Satisfaction
rate

127
Employment
services client
served

Behind the Scenes

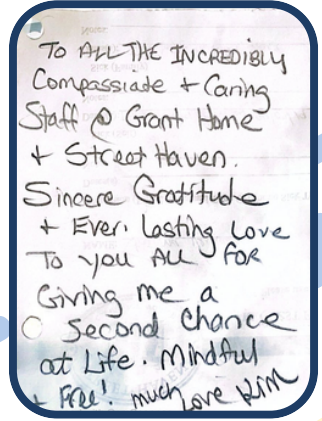
Stories of Strength



Kim, current resident in our Supportive Housing Program at 91 Pembroke Street

Kim found her way to Grant House, and the place where her journey of courage, healing, and rediscovery truly began. After years of searching for a different way forward, Kim made the life-changing decision to reach for support.

After completing the six-month program at Grant House, Kim moved to 87 Pembroke, where a community of staff awaited her with warmth and genuine care. Surrounded by supportive staff and peers, she continued to rebuild her life with renewed strength and confidence. In that space, Kim began to rebuild not only her life, but her relationship with herself. She discovered painting as a quiet, grounding practice allowing her find healing. She finds inspiration in the world around her: the patterns in fences, the shapes in nature, the beauty hidden in everyday moments. Her artwork reflects her inner journey and her growing sense of peace. Today, Kim has found



her place in our supportive housing program, a place where women can live more independently than the shelter, yet still have the support of staff and access to direct services needed for her to continue to thrive. You will find Kim embedded in the heartbeat of Street Haven: she is always visiting other residents and staff, joining in on yoga and training events, listening to her music on her headset, and working on her art. Kim is truly family to us.

When you walk through the doors of a Street Haven shelter, you're stepping into a space that feels clean, safe, and cared for. That's no accident; it's the result of a dedicated Facilities Team: Angelo, Shanna, and Jasmine, working quietly and consistently behind the scenes every single day.

Their role is to ensure that our shelters are running smoothly and making sure our clients feel as comfortable as possible. But spend a little time learning about their days, and you quickly realize the scope of what that actually means.

But what sets this team apart isn't just their work ethic. It's what they do when no one asks them to. On their days off, team members have been known to go grocery shopping for clients. They stay after hours to sit and talk with someone who needs a listening ear. They make a point of showing up for client birthdays, so that no one in their care feels forgotten. As they put it themselves: "We're not just a facilities team." & that's true, they really are, in every sense of the word, the foundation of our shelters.

On the Front Lines





Our Vision

A future where every woman lives in safety, dignity and hope.

Our Mission

We meet women where they are and offer integrated services to help them lead empowered lives.

Senior Management

Andrea Paszti, Executive Director

Ajay Walia, Director of Finance and Operations

Grace Kolawole, Director of Housing & Shelter Services

Cynthia Lewis, Director of Employment, Training and Special Projects

Dayna Moreash, Director of Addictions, Mental Health, & Outreach Services

Board of Directors

Tatiana Soldatova, Chair

Nicole Koteff, Vice Chair

Mary Chang, Treasurer

Neil Vohrah, Director

Grace Ma, Director

Stephanie Andrew, Director

Dr. Roisin Byrne, Director

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 www.streethaven.org



Continue your support by donating here



Current Needs at our Shelter

We are currently in need of new or very gently used running shoes, towels, blankets, and twin sheets. To arrange a pick up or delivery, contact us via email or call us.

