



Volunteer Opportunities - Spring & Summer 2026

About the Organization

Street Haven at the Crossroads is a feminist, women-centered organization providing shelter, supportive housing, addiction treatment, training services, and outreach supports. We work with women experiencing or at risk of homelessness, mental health challenges, addiction, trauma, and poverty. Our spaces are grounded in dignity, inclusion, harm reduction, and trauma-informed practice.

General Volunteer Requirements (Applicable to All Roles)

- **Minimum commitment:** 2–4 hours per week
 - **Minimum duration:** 3 months
 - **Vulnerable Sector Check (VSC):** Mandatory for all client-facing volunteers
 - VSC costs will be reimbursed once cleared
 - **Eligibility:** Preference will be given to female-identifying applicants, in alignment with Street Haven's women-centered mandate
 - **Values:** Volunteers must demonstrate respect for trauma-informed, anti-oppressive, and client-centered approaches
-

1. Employment Drop-in Support Volunteers

Time Commitment: Set drop-in hours (flexible scheduling available)

Positions Available: Multiple volunteers

Role Overview

Provide one-to-one employment support during scheduled drop-in hours. Support women with practical job search activities and employment readiness through personalized, client-centered assistance.

Key Responsibilities

- Provide individual support with job applications and online submissions
 - Assist with resume writing, editing, and formatting
 - Conduct mock interviews and provide.
-

2. Computer Drop-in hours support

Time Commitment: Weekend + Weekday evenings 5:30pm to 7:30 pm (flexible scheduling)

Location: Training Centre and Computer Lab (87 Pembroke Street)

Positions Available: Multiple positions available



Role Overview

As a Computer Drop-in Support Volunteer, you will play a key role in assisting clients with basic computer use in a supportive and inclusive learning environment. This role is ideal for individuals who are patient, tech-savvy, and passionate about helping others build digital confidence and independence. You will support participants in navigating essential computer tasks related to employment, communication, and daily life.

Key Responsibilities

- Provide one-on-one and small group support to clients during computer lab drop-in hours
- Assist with basic computer skills such as typing, email setup, internet browsing, and document creation
- Support clients with job search activities including resume editing, online applications, and navigating job portals
- Troubleshoot minor technical issues and guide clients through problem-solving steps
- Create a welcoming, respectful, and inclusive environment for individuals with varying levels of digital literacy
- Maintain confidentiality and professionalism when supporting clients
- Collaborate with staff to identify common client needs and suggest improvements to resources or support strategies
- Ensure the computer lab remains organized and equipment is used appropriately.

3. Social Media Volunteer

Start Date: Within the next 2 weeks

Time Commitment: Total 12 hours/week (can be split between 2 volunteers, 6–10 hours each)

Positions Available: 1-2

Role Overview

We are looking for creative and reliable Social Media Volunteers to support our digital presence, with a primary focus on Facebook, Instagram, X, LinkedIn and TikTok content creation and visual design using Canva. This role is ideal for someone who enjoys storytelling, content creation, and engaging online communities.

Key Responsibilities

- Create and post engaging content on all platforms
- Design simple, visually appealing graphics using Canva
- Support content planning and execution (trends, ideas, scheduling)
- Capture photos/videos using a good-quality camera or smartphone
- Collaborate with the team to align content with program goals

Requirements:

- Familiarity with all media platforms and content trends
- Basic experience with Canva



- Access to a good-quality camera or smartphone
- Ability to commit **6–10 hours per week**
- Availability to start within the next 2 weeks

What You'll Gain:

- Hands-on experience building and growing a brand from scratch
- Opportunity to create a portfolio of real-world social media content
- Exposure to nonprofit communications and community impact work
- Creative freedom to experiment with ideas and trends
- Mentorship and feedback from a collaborative team